



HONEYWELL AEROSPACE
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www.honeywell.com

December 22, 2021

Dear Customer,

Honeywell continually evaluates its operations and products to determine what is best for customers and our long-term growth. After a thorough evaluation, we have decided to transfer the ownership of our T53 Turboshaft Engine to a long-term partner, Ozark Aeroworks, LLC in Springfield Missouri. As a valued partner, Ozark is committed to servicing the T53 engine models, manufacturing T53 spare parts and has established, strong relationships with the original equipment manufacturers (OEM) and operators.

Effective immediately, please contact Ozark Aeroworks for your T53 engine support requirements you would have previously come to Honeywell for. Ozark is a part 145 certified repair center for the T53 Engine. They are one of our largest T53 MRO channel partners and have been performing repairs prior to this transfer of ownership and are well-equipped to address your requirements. Please continue to utilize your T53 MRO Service Center for your support needs.

The T53 turboshaft engine model Part Numbers are found in Schedule A.

We have established a dedicated transition team composed of functional experts and leaders to manage the transition process and ensure there is no break in service or shipments during this period. Our commitment to customer service does not wane during a transition.

Ozark Aeroworks contact information is provided below.

Information for Supplier List and Customer Internal Systems

| | |
|------------------------|---------------------------------|
| Name: | Ozark Aeroworks, LLC |
| Address: | 452 South Union Avenue, Suite B |
| City, State: | Springfield, Missouri |
| Postal Code: | 65802 |
| Country: | United States |
| DUNS Number: | 060650832 |
| US Govt CAGE Code: | 78U39 |
| FAA CRS Number: | XGIR979K |
| New & Existing orders: | sales@ozarkaero.com |

Contact List:

| Area | Name | Email Address | Phone |
|----------------------------------|--------------------------------------|--|------------------------------|
| Quotes & Orders: Spare or Repair | Marcus Johnson or Jonathan Placencia | sales@ozarkaero.com jonny@ozarkaero.com | 417-720-2179 417-459-4712 |
| Order Status | Marcus Johnson | sales@ozarkaero.com | 417-720-2179 |
| General | Jonathan Placencia | jonny@ozarkaero.com | 417-459-4712 |

| | | | |
|-----------------------------------|-------------------------------|--|------------------------------|
| Escalations | Ken Essary - CEO | ken.essary@ozarkaero.com | 417-459-4712 |
| AOG | Sales Team | sales@ozarkaero.com | 417-720-2179 |
| Technical Questions and Documents | Shane Patterson or Jimmy Rhea | shane.patterson@ozarkaero.com Jimmy.Rhea@ozarkaero.com | 417-459-4725 417-459-4905 |

To minimize issues or delays, please follow these guidelines and actions which are *effective immediately*:

New orders: Spares, component repairs, engine repairs and overhauls

- **The T53 MRO Network – Engine Repairs and Overhauls**
 - Ozark Aeroworks will assume management of the existing T53 MRO Network
 - Owner-operators and end-users, please continue to work with your in-network MRO service center for engine repairs and overhauls
 - A list of in-network MRO service centers can be obtained by contacting Ozark Aeroworks via sales@ozarkaero.com
- **T53 Component Repairs Network**
 - There are not changes to the component repair network for T53
 - Please continue to work with your in-network component repair center
- **T53 New Spares Orders**
 - There are no changes to the distribution channel managed by Norcatec
 - Honeywell will no longer accept orders for new spares or repairs for T53 hardware

Existing Spares Orders:

- Contact Ozark Aeroworks for a status or update on your existing orders previously placed directly with Honeywell. Honeywell will partner with Ozark to execute and/or transition all existing orders to Ozark Aeroworks.

Technical Documents & Questions:

- Contact Ozark Aeroworks with any technical inquiries.

Impacted Part Numbers

- View the T53 Engine Part List in Schedule A below.

Establish Ozark Aeroworks on your Approved Supplier List

- Customers are urged to ensure Ozark Aeroworks & Norcatec are an approved supplier for their organization.
 - This will allow you to seamlessly interact with Ozark Aeroworks & Norcatec relative to new spare and repair orders.

If you have any questions about this communication, please reach out to Ken Essary at Ken.Essary@Ozarkaero.com or at Office: 417-459-4711 / Cell: 417-848-7878

Sincerely,

Honeywell Aerospace
Customer & Product Support

SCHEDULE A - T53 ENGINE PART NUMBERS

- 1-000-030-04 T5309A
- 1-000-030-09 T5309B
- 1-000-030-11 T5309C
- 1-000-050-02 T5307A
- 1-000-060-13 T5313B
- 1-000-060-21 T5317A
- 1-000-060-29 T5317A-1
- 1-000-060-30 T5317B
- 1-000-060-32 T5317BCV
- 1-000-080-03 T5311A
- 1-000-080-10 T5311B
- 1-000-080-11 T5311B
- 1-000-060-17 T53-L-13B S/SA
- 1-000-060-22 T53-L-13B S/SB
- 1-000-060-23 T53-L-703
- 1-000-060-28 T53-L-13B
- 1-000-080-02 T53-L-11 – No longer supported
- 1-000-080-05 T53-L-11B – No longer supported
- 1-000-080-06 T53-L-11A – No longer supported
- 1-000-080-08 T53-L-11A – No longer supported
- 1-000-080-12 T53-L-11C – No longer supported
- 1-000-080-13 T53-L-11D – No longer supported
- 1-000-080-17 T53-L-11G – No longer supported
- 1-000-110-01 T53-L-701 – No longer supported
- 1-000-110-03 T53-L-701 – No longer supported
- 1-000-110-07 T53-L-701 – No longer supported
- 1-000-060-10/10A T53-L-13B/A – No longer supported

